



## Frequently Asked Questions

### Is this program mandatory?

Yes. Drivers between the ages of 15 and 24 who have received 2 violations within 24 months, or who received a violation under the Zero Tolerance Law, are required by the State of Illinois to complete the Driver Remedial Education course. National Safety Council's Alive at 25 class is approved by the State of Illinois to fulfill this requirement.

Some drivers may also be mandated by a specific court to complete the Alive at 25 class.

### How long does the course take and what is it like?

In cooperation with the IL Secretary of State Driver Services Department, National Safety Council (NSC) will present its course in one four-hour session.

DDC-Alive at 25 is a highly interactive four-hour intervention program that zeroes in on drivers ages 16 to 25 — the group most likely to be involved in a fatal collision. DDC-Alive at 25 uses workbook exercises, group discussions, role-playing and short lectures to help keep young drivers safe on the road.

### What does the course cost?

The cost of the course is \$90.00 for drivers needing the course to fulfill the IL Secretary of State Driver Services Department Remedial Driver Education course requirement.

Drivers needing the course for a specific court will be charged \$40.00.

Please be advised that National Safety Council is not responsible for drivers taking the incorrect class. Drivers will not be given a refund if the class has been completed. Please be sure you know exactly what class is required before you continue the registration process.

Also, your class is not considered complete until your class fees are paid in full.

### How will I know if I am required to complete this course?

If you are required by the state to complete the course, a notification letter will be mailed to you from the IL Secretary of State Driver Services Department.

If you are being required by a specific court, the court will notify you of your need to attend.

### When and where will the course be taught?

National Safety Council has a listing of many different locations throughout Illinois. The four-hour course is taught on weeknights and Saturdays, depending on the location.

Will there be test at the end of the course?

Yes. To comply with the IL Secretary of State Driver Remedial requirement, NSC has included a 20 question test in its 4-hour curriculum. Drivers must complete the test with a score of 70% or better to successfully complete the course. After successfully completing the course, your class information will be electronically sent to the IL Secretary of State the following business day.

### May I bring anyone with me to class?

No. Only students with special needs may attend class with a family member or friend who is of legal driving age. Please notify the National Safety Council before your class if you need such assistance.

**What if I feel that I am not responsible for a violation reported on my driver record?** Questions regarding violations and driver records must be addressed with IL Secretary of State. Please visit the IL Secretary of State at [cyberdriveillinois.com](http://cyberdriveillinois.com) for more information.



### **How can I register for this course?**

Students may either [register online](#) or may call into the National Safety Council at (800) 822-7009 Monday through Friday 8:30 a.m. - 7:15 p.m. EST, Saturday 8:00 am - 2:00 p.m. EST or Sunday 8:00 a.m. - 12:00 p.m. EST.

### **What do I need to bring to class with me?**

Students will need to bring some form of identification, such as their driver's license, permit, school ID, birth certificate etc, confirmation notice, and a pen or a pencil.

No student will be admitted to the class without an email/mail registration confirmation or confirmation number.

### **What if I have special needs such as physical, language, etc.?**

Drivers requiring special assistance are welcome to bring along a friend or family member to provide support during the class. Please notify National Safety Council of your intentions so we can plan for your comfort. Please note: The support person must be of legal driving age.

### **What happens if there is a weather related cancellation?**

In the event of a weather related cancellation, National Safety Council (NSC) will attempt to contact you at the daytime telephone number provided during the registration process. If you are unsure about a weather related cancellation, please contact the program services staff at (800) 822-7009 Monday through Friday 8:30 a.m. - 7:15 p.m. EST, Saturday 8:00 am - 2:00 p.m. EST or Sunday 8:00 a.m. - 12:00 p.m. EST. NSC will work with the instructor, facility and students to get the class rescheduled to a new date and time. If you feel it is unsafe for you to travel to your scheduled class due to weather, please contact our office.

### **What if I no longer live in the state of Illinois, but still have to take the class? Can I take it in a different state?**

Yes. If you are no longer in the state of Illinois and you need to complete the Remedial Driver Education program, please contact the National Safety Council's program services staff at (800) 822-8009, and they will assist you in completing the program in your current state of residence.

### **Rules of Operation and Conduct Policy**

A student may be dismissed or barred from the class for tardiness; intoxication; consumption of controlled substances on the premises; rudeness; vulgar or disruptive behavior; carry firearms or smoking in the classroom or building; or for inattentiveness such as sleeping, cell phone usage, reading materials, not contained in the course instruction, etc. during the class. Students dismissed for violating rules of conduct may be readmitted at the discretion of the National Safety Council and the IL Secretary of State.

### **What is National Safety Council and how can I contact them?**

The National Safety Council is a not-for-profit, non-governmental, international public safety organization dedicated to protecting life and promoting health. You may contact the National Safety Council at:

National Safety Council  
Attn: IL Remedial Driver Education Program  
200 Salina Meadows Parkway  
Syracuse, NY 13212

E-mail <mailto:ddcil@nsc.org>

Phone (800) 822-7009

(Monday through Friday, 8:30 a.m. – 7:15 p.m. EST, Saturday 8:00 a.m. – 2:00 p.m. EST, and Sunday 8:00 a.m. – 12:00 p.m.)

Fax (315) 453-7000

TTY line for the hearing impaired (866) 268-0503

### **Cancellation/Re-registration Policy**

In order to reschedule with no additional cost, students must contact the National Safety Council at (800) 822-7009 during regular business hours at least 24 hours prior to the start time of the scheduled class. Should a student fail to call in advance to reschedule or fail to appear at the scheduled class, they will be charged a re-registration fee.