

Title: Visual Error in Burns Segment of the First Aid Video

Despite our best efforts to ensure content accuracy in our training programs, errors sometimes occur. We wanted to make you aware of a minor visual error in the latest version of the NSC First Aid training video for the NSC First Aid, CPR and AED program and the NSC First Aid program.

The burns video includes a segment on electrical burns. At the 4:32 mark, the narrator correctly states "Do not touch the patient until you are certain the scene is safe, and there is no electrical hazard." However, the video incorrectly depicts a circuit breaker being switched on, instead of being switched off.

Although this visual is the only error in the burns video and all first aid steps and narrations are accurate, we feel it is important to correct this error.

If you purchased our former NSC First Aid CPR and AED Instructor Resource Kit after October 1, 2015 and you are waiting for your replacement, your new kit will be shipped in the next two weeks with the correct version of the video on the DVD and the USB.

If you purchased the NSC First Aid, CPR and AED Instructor Resource Kit, follow the link below to download the corrected burns video.

[First Aid, CPR & AED - FIRST AID CPR AED 07 Burns.mp4](#)

If you purchased the NSC First Aid Instructor Resource Kit, follow the link below to download the corrected burns video.

[First Aid - FIRST AED 07 Burns.mp4](#)

Until you begin using the updated version of the burns video either from your USB or your new Instructor DVD, when teaching the burns section of the first aid program, instructors should bring this to the attention of the course attendees and explain that the visual in the burns video is intended to be symbolic of ensuring scene safety by turning off the power, but is an incorrect demonstration. Instructors should always advise course attendees to follow the markings or instructions on a circuit breaker or electrical panel for turning off power.

Again, this visual is the only error in the burns video. All first aid steps and narrations are accurate.

We apologize for the inconvenience.

