

NSC Employee Safety Perception Survey

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Your Safety Culture Influences Safety Outcomes. Have You Measured It Lately?

Experts say that a strong safety culture positively impacts safety and business outcomes. Yet companies struggle to measure it efficiently yet effectively. Excuses range from, “We can’t pull that many employees away from their work”, to “We can’t really change the culture here” and everything in between. But what if there was a quick, efficient, and more importantly, effective way to take a snapshot of your company’s culture? And what if it was offered to you for free?

Introducing the NSC EMPLOYEE SAFETY PERCEPTION SURVEY, offered as part of the National Safety Council’s Journey to Safety Excellence Campaign.

The NSC EMPLOYEE SAFETY PERCEPTION SURVEY is a 10-item survey that provides you the information and insight necessary to gauge and improve your safety performance. Unlike injury rates, which are lagging indicators of past experience, the NSC EMPLOYEE SAFETY PERCEPTION SURVEY is a leading indicator that can help predict safety outcomes. With the information it provides, you can evaluate your program, establish priorities, motivate improvement, and monitor performance at multiple sites and locations.

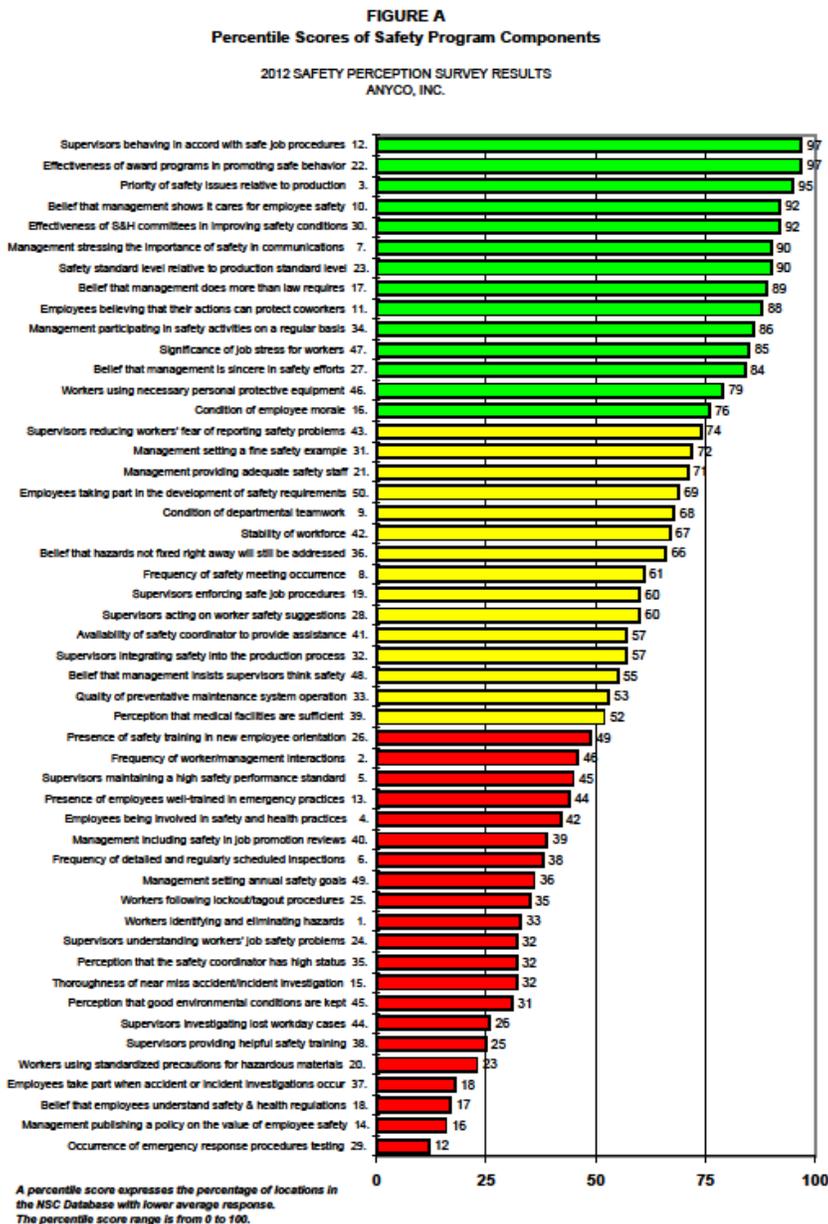
National Safety Council researchers have developed this short survey to enable your organization to take a quick snapshot of your safety program from the perspective of your employees. Your organization’s responses will be benchmarked with more than 500 organizations in the National Safety Council’s database to give you a comparison to other organizations’ safety cultures.

How It Works

The NSC EMPLOYEE SAFETY PERCEPTION SURVEY is a location-based survey that requires an administrator to organize and disseminate the survey link to employees via email. Administrators must join the Journey to Safety Excellence Campaign, free of charge, at nsc.org/journey, navigate to “Journey Tools” and begin the survey process there. Administrators will monitor completion rates for the surveys, run the final reports, and receive a PDF version of the report via email.

Employees who participate in the NSC EMPLOYEE SAFETY PERCEPTION SURVEY are asked to indicate their level of agreement with a variety of safety and work-related statements that take less than 10 minutes to complete. Your location’s responses are compared with responses from over 500 participating organizations in the National Safety Council (NSC) Database in order to produce comparative percentile values. These percentile scores express the percentage of Database companies with a lower average response score than yours. Possible percentile scores range from 0 to 100, with 0 representing the lowest score in the Database and 100 representing the highest.

Components in the figure below are listed in order of decreasing percentile score. At the top of the table are components that are more highly ranked among employee responses compared with other establishments' responses. Components at the bottom of the table are those that were evaluated less positively compared with responses from other establishments. Components with identical percentile scores are ordered by average response scores from best to worst.



After Your Get Your Results

It is recommended that your location use these results as a catalyst and guide for making safety program improvements. This report identifies lower-scoring components and problem areas for the

location as a whole. Each priority identified should be examined by those interpreting results using a three-step process to:

- investigate, discuss, and understand why the areas might have been identified as lower-scoring by survey respondents;
- decide whether attention to each issue aligns with broader cultural and strategic initiatives of the organization; and
- select and implement specific action-oriented strategies as countermeasures within the organization.

In addition, it is recommended that your location take the following actions in order to maximize use of survey results:

- a team or teams of employees should be identified with specific responsibility to further understand survey results and implement the three-step results interpretation process described above
- results interpretation team(s) should include employees from all appropriate levels of management and departments
- proposed action-oriented strategies developed by the results interpretation team(s) should be reviewed by the highest level of management and implemented with clear support from them
- results of the action plans should be measured using appropriate indicators and re-surveying timetables should be determined as far in advance as possible
- feedback of survey results should be communicated to those who participated in the survey and to a wider distribution within your organization as appropriate
- If more detailed survey data is needed in order to identify appropriate action items, contact the NSC to learn about the 50-item SAFETY BAROMETER option.

For additional help enhancing the specific safety practices outlined in this perception survey, visit nsc.org/journey/tools and see “Next Steps”.

Additional resources

For additional analysis of your safety system, NSC offers in depth employee perception surveys as well as consulting services to help make your results not only meaningful, but actionable. Find out more when you visit nsc.org/surveys.

Visit nsc.org/members_get_more to see why more than 51,000 members have joined NSC. As an NSC member, you can take advantage of resources designed to guide you and help keep your employees safe. Member-exclusive benefits include FREE publications, tools and resources as well as discounts on events, products, publications, training and more!

Visit nsc.org/surveyexpress to learn how to engage your entire organization in safety improvement. Start with NSC Safety Barometer, an affordable and accurate perception survey, to take a snapshot of how your organization’s safety management system is operating today.

Visit nscnavigator.com to learn about safety management solution, NSC Navigator, a highly adaptable web-based program that allows you to measure your safety performance, tracking areas of improvement as well as successes. This program engages employees at every level, giving them the ability to enter hazards, near misses and incidents into a centralized database. Immediately actionable, this database creates reports that expedite the correction of hazards and reduction of risk, ensuring a safer workplace.