



Quiz:

Workplace Violence

- 1. Workplace violence can occur at or outside the workplace and can range from threats and verbal abuse to physical assaults and homicide.**
 - a. True
 - b. False
- 2. Which of the following may trigger incidents of workplace violence?**
 - a. Stress
 - b. Increased workload
 - c. Financial problems
 - d. Firing
 - e. Disciplinary actions
 - f. All the above
- 3. If workplace violence occurs, you should avoid any aggressive response that may provoke the attacker.**
 - a. True
 - b. False
- 4. Which of the following are indicators that can signal the potential risk of a violent episode?**
 - a. Sudden and persistent complaining about being treated unfairly
 - b. Talking to oneself
 - c. Singing
 - d. Failure to accept criticism about job performance
 - e. All the above
 - f. a, b and d
- 5. Which of the following are tips to help prevent workplace violence?**
 - a. Take every threat seriously
 - b. Resolve conflict peacefully
 - c. Encourage communication of any worrisome situations or suspicious activities
 - d. Seek professional help if you feel threatened in any way
 - e. a, c and d
 - f. All the above