



Employee Perceptions of Workplace Safety

April, 2017

Objective

The overall objective of this research was to understand perceptions of workplace safety among the U.S. labor force.

Methodology

This research was conducted using the Toluna Group's proprietary panel of pre-screened, validated, de-duplicated and well profiled respondents. Sample outgo and completes were monitored to ensure returns were balanced according to US Census figures for age, gender, ethnicity, geographic region and employment status (full vs. part-time).

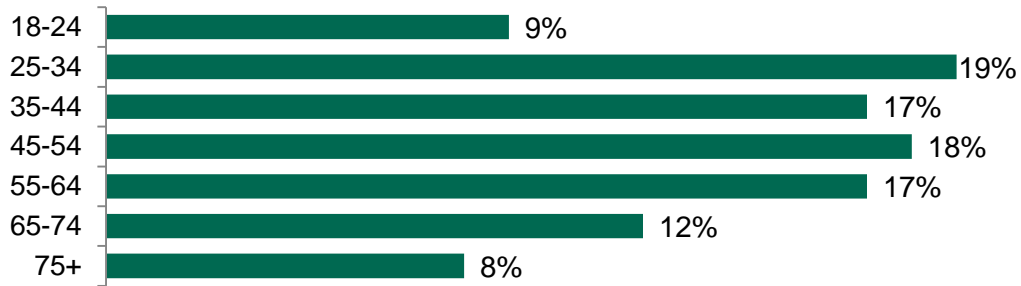
To qualify for the study, respondents needed to:

- be 18 or older
- live in the United States
- be employed full/part-time outside the home
- work for an employer with 30 or more total employees (all locations)

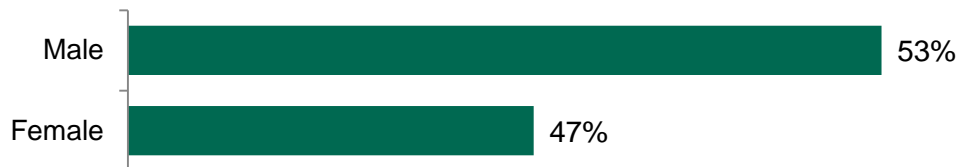
Interviews were completed with 2,000 respondents between February 1st and 16th, 2017.

Questionnaire with results (All numbers are percentages)

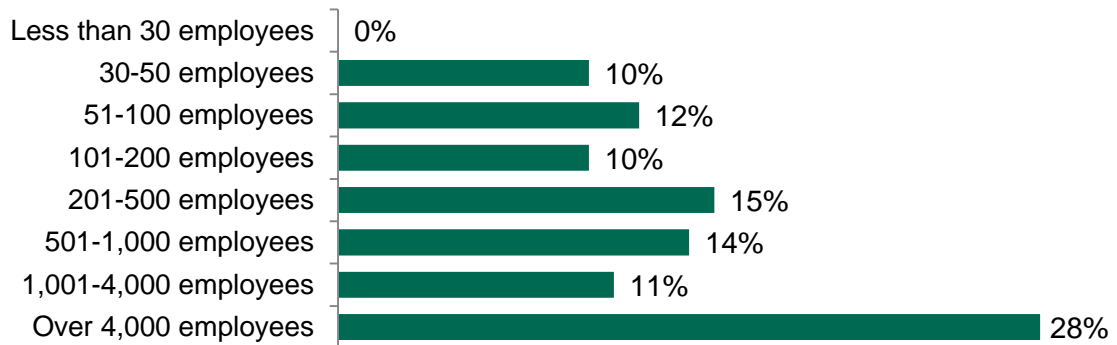
1. Which of the following categories includes your age? (n=2,000)



2. What is your sex? (n=2,000)



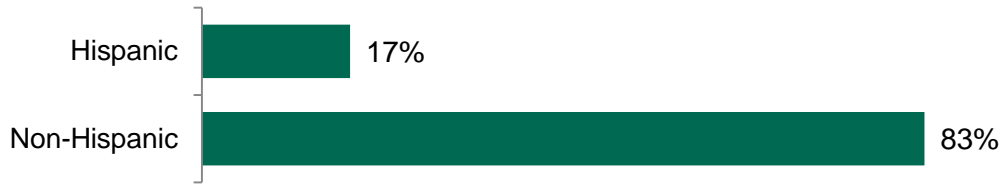
3. How many employees work in your organization or company, taking into account all units and locations? (Your best estimate is fine) (n=2,000)



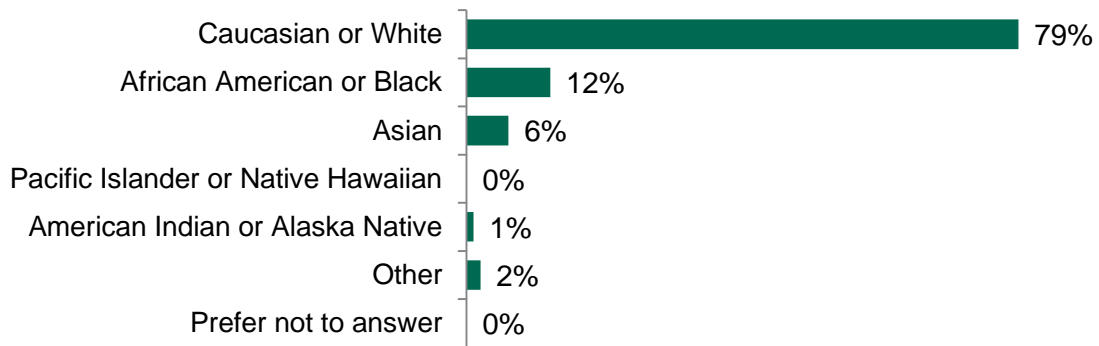
3b. Which of the following describes your current work status? (n=2,000)



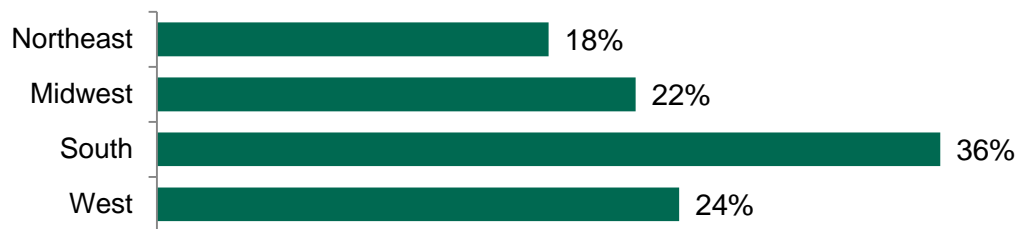
4. Are you of Hispanic or Latino descent? (n=2,000)



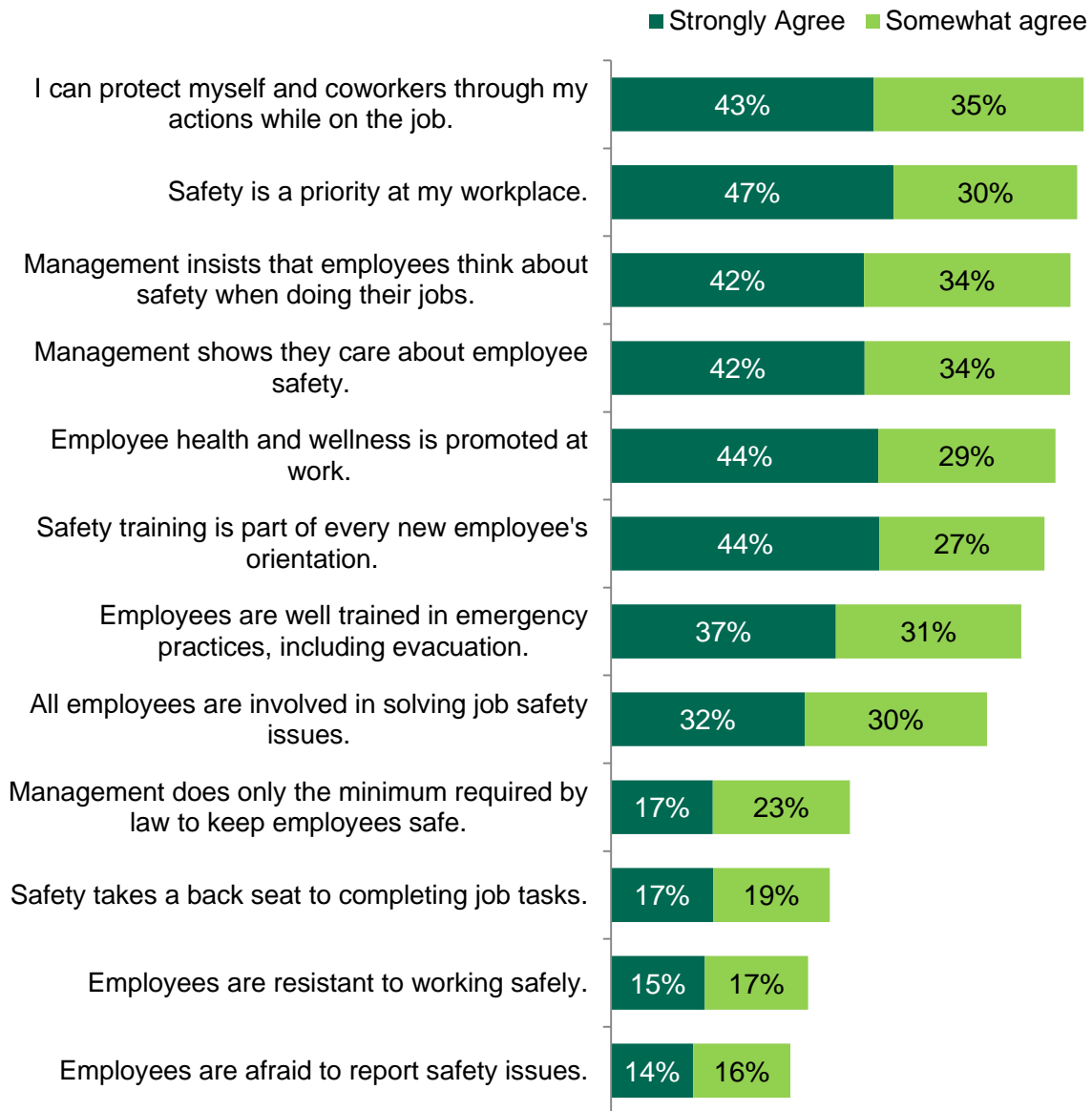
5. Which of the following best describes your ethnic origin or race? (n=2,000)



6. What state do you live in? (n=2,000)



7. The following question asks how you feel about safety in your current workplace. Keep in mind both what you have experienced at your current employer, as well as things you have observed or believe to be true in your current workplace. If you work for more than one employer, please answer for the workplace where you work the most hours. Read each statement carefully; some statements are positively phrased, others are negatively phrased. (n=2,000)



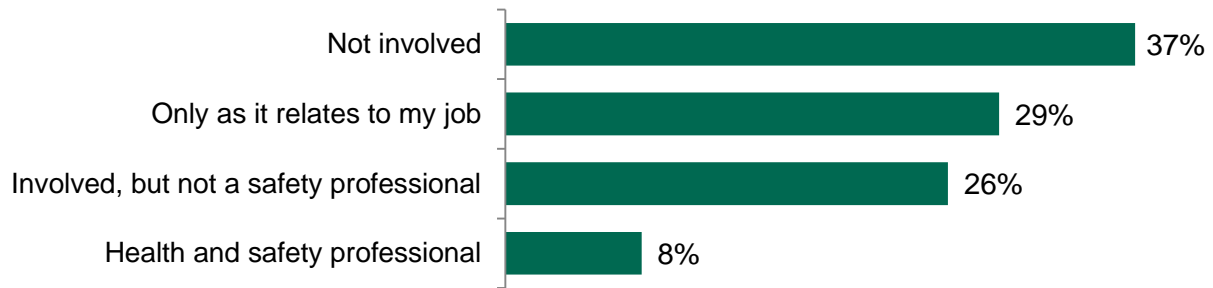
See Page 11 for additional breakouts of this question.

7B Please rate your level of agreement with the following statements. Again, read each statement carefully as some statements are positively phrased and others are negatively phrased. (n=2,000)

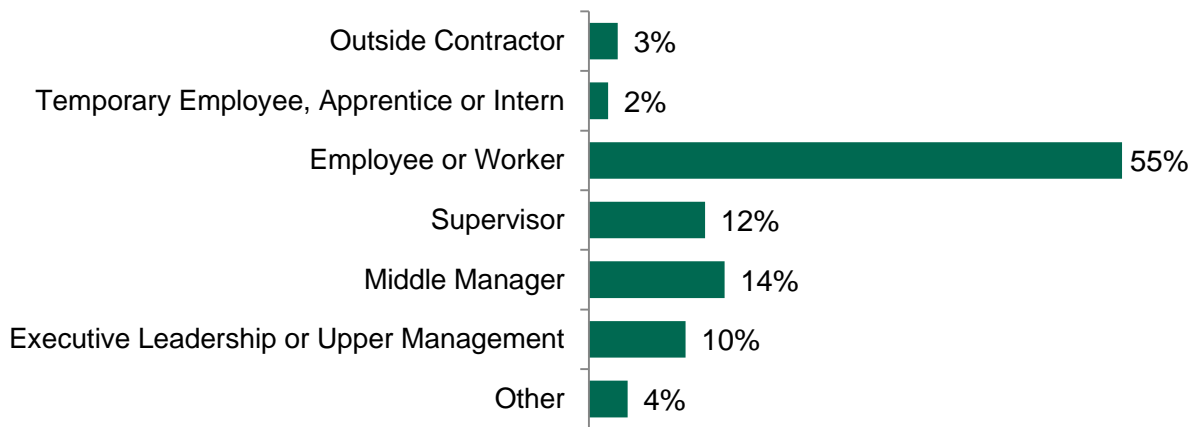


See Page 11 for additional breakouts of this question.

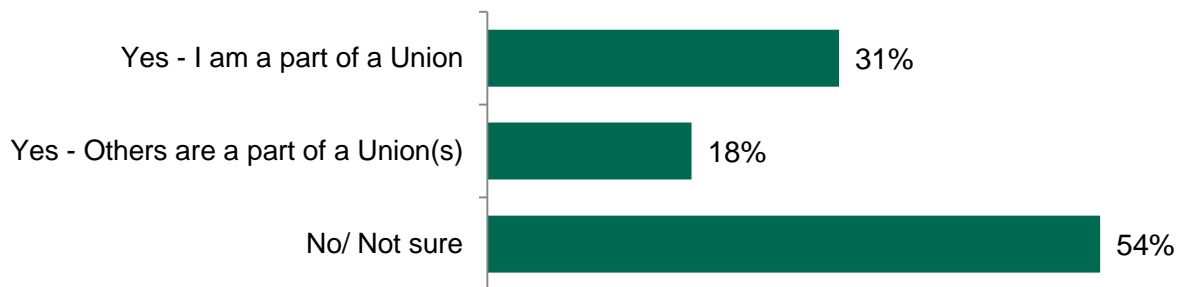
8. Which statement best describes your level of responsibility within your organization for health and safety issues? (n=2,000)



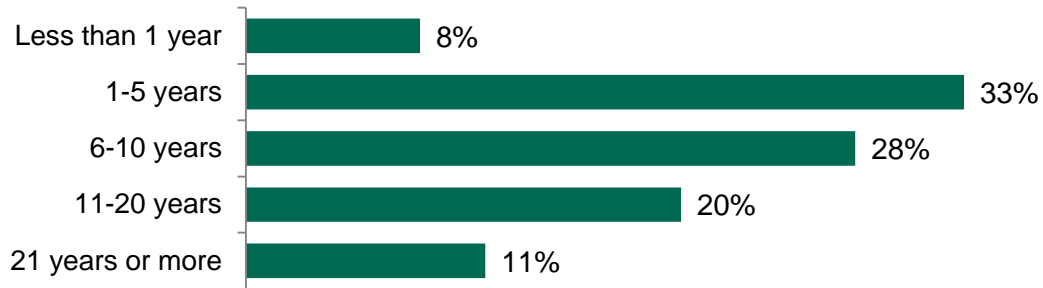
9. Which of the following, if any, best describes your current job or position in your organization? (n=2,000)



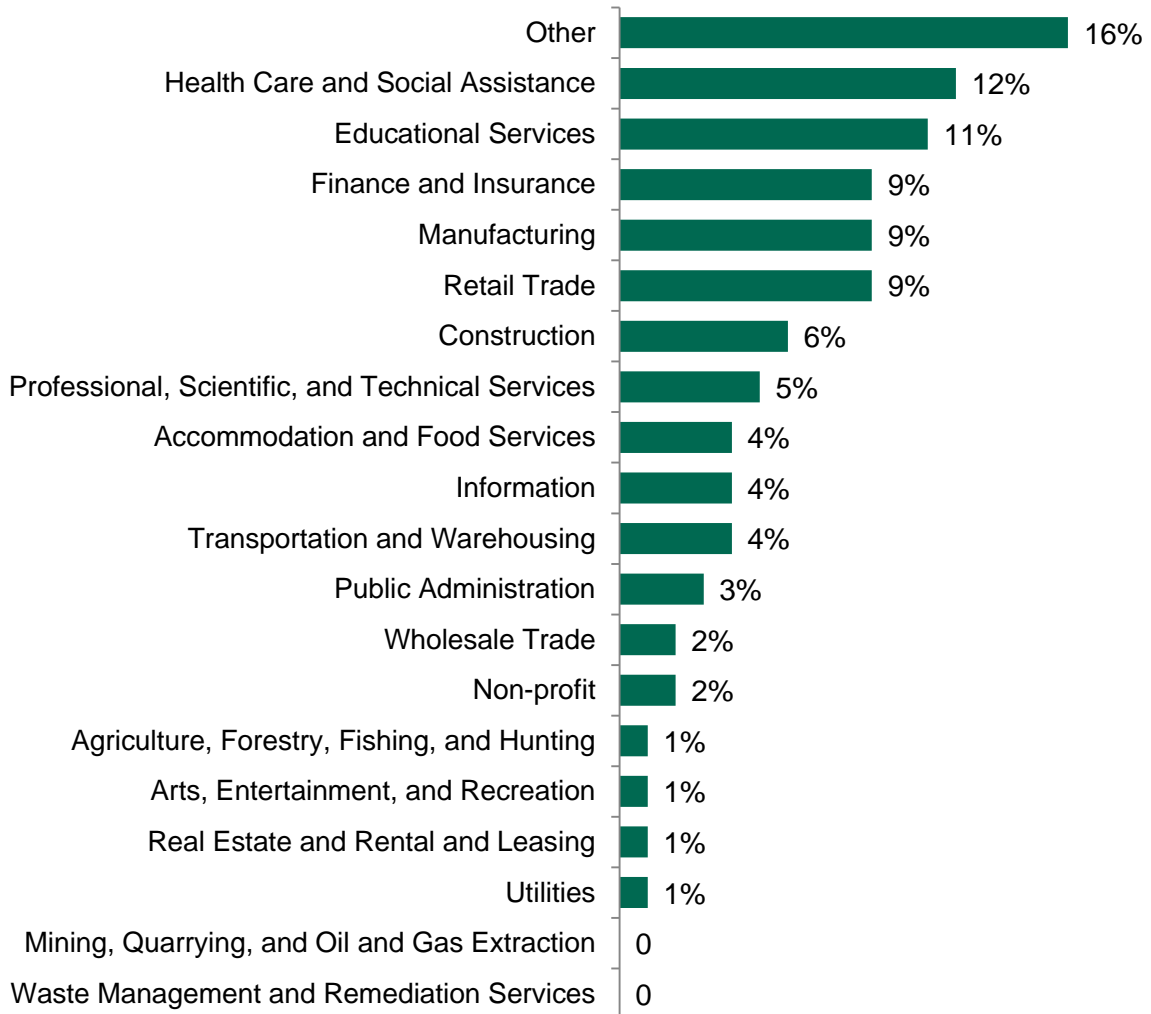
9B To the best of your knowledge, are you or any of your fellow employees covered by union regulations or contracts?(Select all that apply.) (n=2,000)



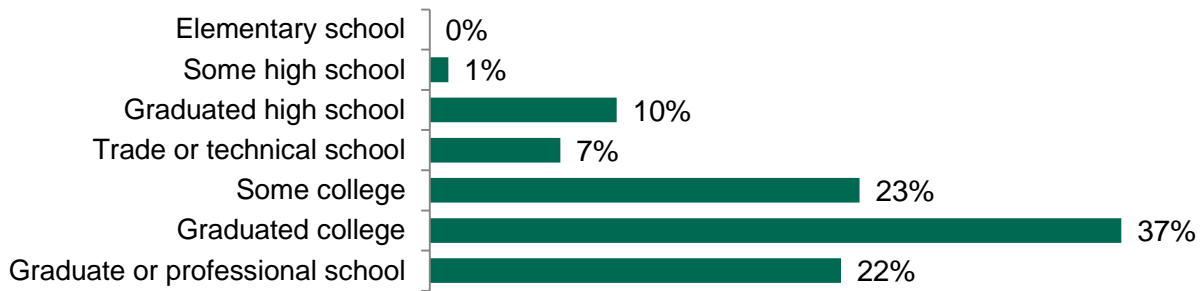
10. How long have you worked for your current employer? (n=2,000)



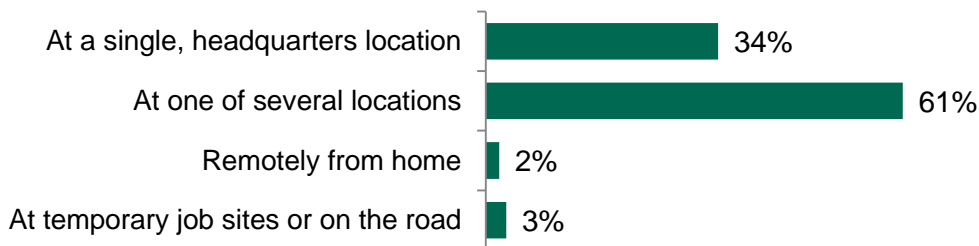
11. Which of the following categories best represents the industry in which your employer belongs? (n=2,000)



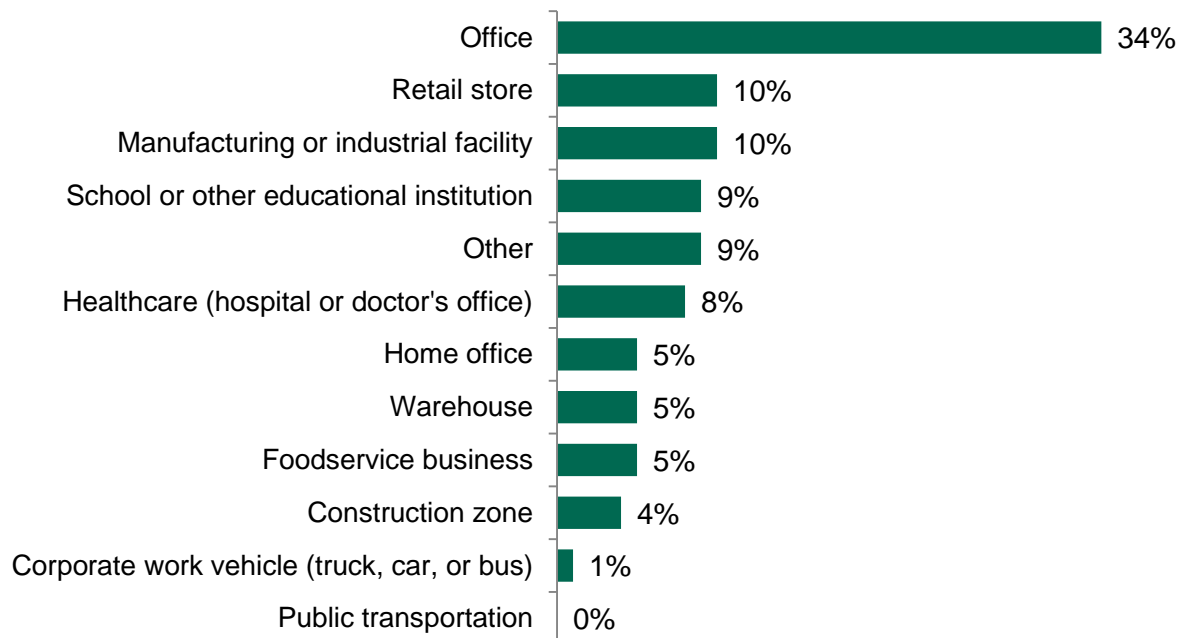
12. What is the highest level of education you have completed? (n=2,000)



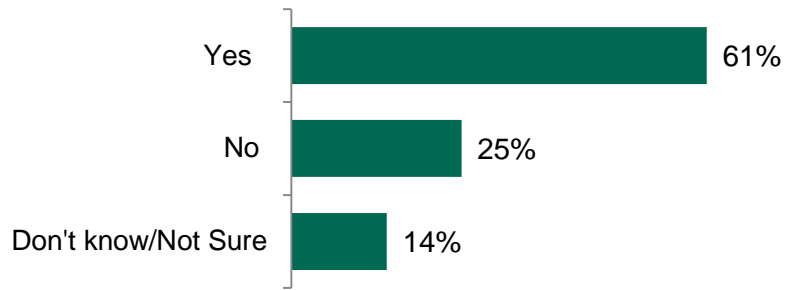
13. Where do most of the employees at your organization work? (n=2,000)



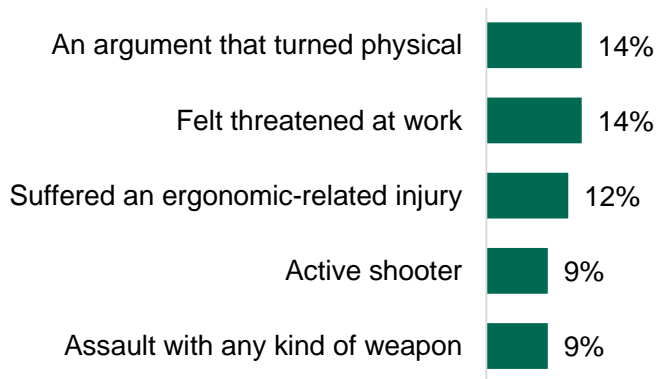
14. Which of the following best describes your workplace? (n=2,000)



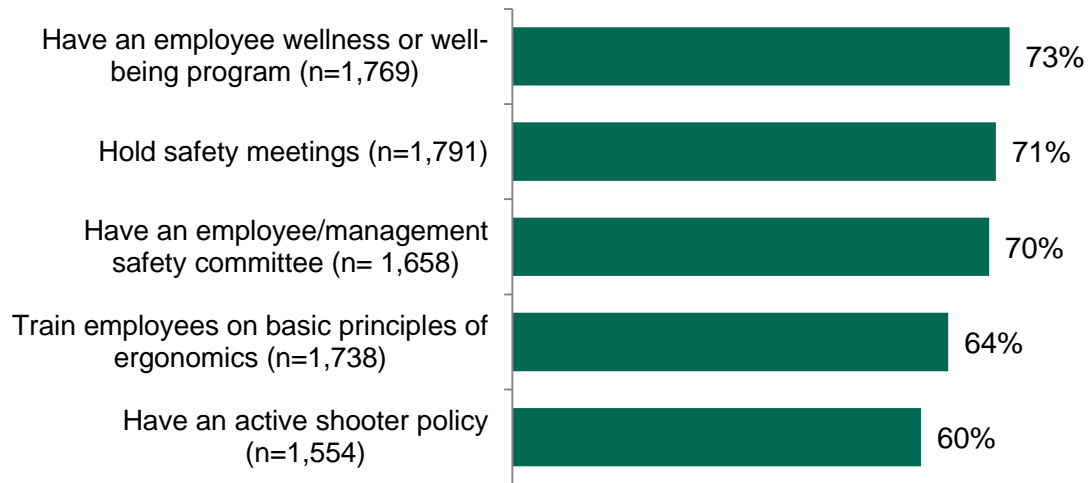
16. Does your organization have Onsite Emergency Responders, or employees trained to handle medical emergencies? (n=2,000)



17. In the past year, have you experienced any of the following while at work? %Yes (n=2,000)



18. Does your organization ...? %Yes (Varies)



If you have additional questions about the content of this summary, please contact the National Safety Council at media@nsc.org.

Workplace Statements (Q7) by Industry (Q11) - % Agree (Strongly/Somewhat)

	Total	Agriculture, Forestry, Fishing, and Hunting	Accom. and Food Services	Arts, Ent., and Recreation	Construction	Educ. Services	Finance and Insurance	Health Care and Social Assistance	Information	Manufacturing	Public Admin.	Professional, Scientific, and Technical Services	Retail Trade	Transp. and Warehousing	Non-profit	Other
<i>Base: Total Respondents</i>	2,000	30*	77	30*	138	207	167	225	83	174	70	122	170	71	46	281
I can protect myself and coworkers through my actions while on the job.	78%	79%	80%	81%	85%	77%	72%	77%	77%	81%	81%	80%	84%	82%	70%	73%
Safety is a priority at my workplace.	77%	80%	77%	70%	87%	76%	77%	82%	81%	77%	61%	83%	70%	84%	68%	73%
Management insists that employees think about safety when doing their jobs.	76%	81%	85%	66%	88%	70%	75%	78%	75%	80%	70%	77%	62%	87%	61%	75%
Management shows they care about employee safety.	76%	72%	76%	73%	84%	74%	81%	74%	78%	74%	72%	86%	61%	84%	69%	75%
Employee health and wellness is promoted at work.	73%	69%	68%	83%	85%	69%	76%	77%	86%	78%	67%	80%	62%	59%	81%	69%
Safety training is part of every new employee's orientation.	71%	83%	69%	75%	85%	64%	71%	79%	78%	79%	60%	72%	73%	65%	63%	63%
Employees are well trained in emergency practices, including evacuation.	68%	74%	60%	81%	82%	68%	67%	75%	79%	75%	70%	78%	59%	62%	68%	56%
All employees are involved in solving job safety issues.	62%	85%	68%	75%	80%	52%	67%	60%	76%	68%	63%	71%	48%	74%	61%	46%
Management does only the minimum required by law to keep employees safe.	39%	52%	45%	36%	51%	32%	48%	30%	61%	44%	27%	42%	34%	38%	41%	38%
Safety takes a back seat to completing job tasks.	36%	68%	35%	35%	58%	33%	47%	25%	57%	40%	28%	41%	19%	28%	33%	34%
Employees are resistant to working safely.	32%	58%	38%	40%	56%	22%	44%	19%	52%	43%	18%	39%	19%	26%	27%	26%
Employees are afraid to report safety issues.	30%	54%	36%	34%	47%	24%	44%	24%	60%	40%	14%	32%	15%	30%	21%	20%

*Caution: Small base size (n<50), use caution when interpreting results

Workplace Statements (Q7B) by Industry (Q11) - % Agree (Strongly/Somewhat)

	Total	Agriculture, Forestry, Fishing, and Hunting	Accom. and Food Services	Arts, Ent., and Recreation	Construction	Educ. Services	Finance and Insurance	Health Care and Social Assistance	Information	Manufacturing	Public Admin.	Professional, Scientific, and Technical Services	Retail Trade	Transp. and Warehousing	Non-profit	Other
<i>Base: Total Respondents</i>	2,000	30*	77	30*	138	207	167	225	83	174	70	122	170	71	46	281
Management has a written policy that expresses their attitude about employee safety.	74%	82%	84%	78%	87%	68%	75%	78%	77%	79%	65%	80%	69%	67%	65%	65%
My supervisor understands the job safety problems I face.	70%	63%	77%	65%	82%	66%	70%	73%	67%	70%	63%	78%	58%	77%	61%	68%
The safety training provided to me helps me do my job safely.	69%	63%	68%	64%	82%	69%	66%	74%	73%	72%	57%	74%	65%	82%	67%	65%
It is common for employees to take part in identifying and eliminating worksite hazards.	66%	68%	66%	73%	81%	58%	71%	74%	76%	73%	61%	68%	58%	80%	59%	53%
My organization encourages me to identify tripping hazards.	66%	73%	69%	55%	84%	60%	59%	70%	65%	71%	57%	70%	68%	78%	62%	55%
My work area/station is set up ergonomically correct.	63%	79%	65%	74%	75%	52%	74%	66%	79%	68%	44%	65%	48%	65%	54%	59%
The safety training provided by my organization helps me understand and identify ergonomic issues.	63%	70%	63%	56%	76%	53%	74%	64%	71%	70%	47%	70%	54%	53%	58%	61%
My organization takes complaints about ergonomics seriously.	62%	57%	66%	72%	73%	49%	76%	67%	75%	71%	52%	71%	50%	57%	55%	53%
My supervisor has successfully fit safety into my daily work routine.	60%	68%	64%	55%	84%	57%	57%	64%	71%	68%	48%	68%	44%	73%	52%	51%
Employees are often involved in developing or revising safety and health practices or procedures.	55%	74%	52%	62%	74%	44%	62%	55%	63%	69%	51%	65%	38%	66%	53%	42%
Safety meetings are held less often than they should be.	48%	65%	65%	38%	60%	47%	55%	42%	52%	39%	39%	45%	48%	58%	50%	44%
Performance standards are higher for job tasks than for safety..	47%	77%	47%	34%	67%	47%	53%	44%	62%	44%	34%	51%	48%	43%	39%	42%
Emergency response procedures are almost never tested to make sure they are working.	40%	67%	49%	25%	56%	33%	51%	27%	51%	52%	24%	43%	40%	38%	36%	33%
Management ignores a person's safety performance when determining promotions.	32%	60%	33%	34%	53%	23%	43%	22%	51%	36%	20%	35%	30%	48%	22%	25%

*Caution: Small base size (n<50), use caution when interpreting results

Workplace Statements (Q7) by Workplace Type (Q14) - % Agree (Strongly/Somewhat)

	Total	Retail store	Foodservice business	Warehouse	Construction zone	Office	Manufacturing or industrial facility	Corporate work vehicle (truck, car, or bus)	Home office	Healthcare (hospital or doctor's office)	Public transportation	School or other educational institution	Other
<i>Base: Total Respondents</i>	2,000	193	83	82	93	675	204	29*	106	175	7**	183	170
I can protect myself and coworkers through my actions while on the job.	77%	84%	81%	82%	85%	75%	82%	79%	73%	79%	**	75%	77%
Safety is a priority at my workplace.	69%	74%	68%	85%	87%	76%	78%	70%	65%	84%	**	79%	75%
Management insists that employees think about safety when doing their jobs.	74%	72%	73%	79%	86%	74%	80%	74%	74%	81%	**	73%	75%
Management shows they care about employee safety.	68%	70%	65%	79%	79%	77%	74%	76%	81%	80%	**	74%	76%
Employee health and wellness is promoted at work.	64%	73%	54%	76%	82%	76%	79%	65%	71%	80%	**	70%	62%
Safety training is part of every new employee's orientation.	72%	80%	66%	77%	78%	66%	79%	70%	64%	82%	**	66%	72%
Employees are well trained in emergency practices, including evacuation.	58%	65%	55%	69%	76%	67%	77%	57%	66%	80%	**	70%	59%
All employees are involved in solving job safety issues.	60%	56%	62%	74%	76%	63%	68%	57%	58%	66%	**	55%	51%
Management does only the minimum required by law to keep employees safe.	33%	41%	43%	34%	59%	38%	50%	62%	40%	33%	**	29%	36%
Safety takes a back seat to completing job tasks.	28%	29%	32%	37%	62%	37%	45%	35%	36%	27%	**	31%	32%
Employees are resistant to working safely.	25%	34%	32%	32%	59%	31%	45%	46%	32%	23%	**	16%	23%
Employees are afraid to report safety issues.	22%	27%	26%	33%	48%	28%	41%	33%	40%	31%	**	21%	24%

*Caution: Small base size (n<50), use caution when interpreting results

**Caution: Very small base size (n<25), unable to show results

Workplace Statements (Q7B) by Workplace Type (Q14) - % Agree (Strongly/Somewhat)

	Total	Retail store	Foodservice business	Warehouse	Construction zone	Office	Manufacturing or industrial facility	Corporate work vehicle (truck, car, or bus)	Home office	Healthcare (hospital or doctor's office)	Public transportation	School or other educational institution	Other
<i>Base: Total Respondents</i>	2,000	193	83	82	93	675	204	29*	106	175	7**	183	170
Management has a written policy that expresses their attitude about employee safety.	74%	77%	70%	85%	84%	72%	76%	61%	68%	82%	**	67%	69%
My supervisor understands the job safety problems I face.	70%	66%	71%	85%	75%	67%	72%	82%	59%	74%	**	73%	71%
The safety training provided to me helps me do my job safely.	69%	68%	62%	70%	76%	68%	73%	69%	59%	80%	**	73%	64%
It is common for employees to take part in identifying and eliminating worksite hazards.	66%	67%	62%	75%	73%	64%	75%	60%	57%	80%	**	63%	59%
My organization encourages me to identify tripping hazards.	66%	75%	58%	82%	78%	62%	73%	61%	58%	74%	**	61%	56%
My work area/station is set up ergonomically correct.	63%	58%	61%	76%	68%	68%	67%	50%	70%	66%	**	54%	46%
The safety training provided by my organization helps me understand and identify ergonomic issues.	63%	62%	54%	71%	69%	65%	70%	54%	59%	70%	**	55%	55%
My organization takes complaints about ergonomics seriously.	62%	59%	52%	72%	64%	63%	70%	55%	65%	69%	**	53%	53%
My supervisor has successfully fit safety into my daily work routine.	60%	53%	54%	74%	80%	56%	71%	57%	53%	70%	**	56%	62%
Employees are often involved in developing or revising safety and health practices or procedures.	55%	47%	51%	68%	67%	57%	67%	42%	50%	60%	**	47%	41%
Safety meetings are held less often than they should be.	48%	49%	60%	47%	57%	47%	52%	49%	48%	39%	**	41%	45%
Performance standards are higher for job tasks than for safety.	47%	42%	53%	46%	69%	43%	53%	58%	48%	47%	**	45%	47%
Emergency response procedures are almost never tested to make sure they are working.	40%	51%	40%	37%	56%	37%	52%	71%	36%	31%	**	31%	34%
Management ignores a person's safety performance when determining promotions.	32%	32%	31%	35%	55%	31%	45%	32%	36%	24%	**	24%	28%

*Caution: Small base size (n<30), use caution when interpreting results

**Caution: Very small base size (n<20), unable to show results

Workplace Statements (Q7) by Job Type (Q9) - % Agree (Strongly/Somewhat)

	Total	Outside Contractor / Temporary Employee, Apprentice or Intern	Employee or Worker	Middle Manager / Supervisor / Executive Leadership or Upper Management
<i>Base: Total Respondents</i>	2,000	99	1,066	772
I can protect myself and coworkers through my actions while on the job.	78%	76%	75%	82%
Safety is a priority at my workplace.	77%	68%	75%	82%
Management insists that employees think about safety when doing their jobs.	76%	74%	72%	82%
Management shows they care about employee safety.	76%	70%	71%	84%
Employee health and wellness is promoted at work.	73%	65%	70%	82%
Safety training is part of every new employee's orientation.	71%	66%	66%	80%
Employees are well trained in emergency practices, including evacuation.	68%	66%	64%	78%
All employees are involved in solving job safety issues.	62%	61%	56%	74%
Management does only the minimum required by law to keep employees safe.	39%	54%	33%	48%
Safety takes a back seat to completing job tasks.	36%	52%	27%	48%
Employees are afraid to report safety issues.	32%	48%	23%	45%
Employees are resistant to working safely.	30%	44%	23%	41%

Workplace Statements (Q7B) by Job Type (Q9) - % Agree (Strongly/Somewhat)

	Total	Outside Contractor / Temporary Employee, Apprentice or Intern	Employee or Worker	Middle Manager / Supervisor / Executive Leadership or Upper Management
<i>Base: Total Respondents</i>	2,000	99	1,066	772
Management has a written policy that expresses their attitude about employee safety.	74%	61%	70%	83%
My supervisor understands the job safety problems I face.	70%	69%	65%	78%
The safety training provided to me helps me do my job safely.	69%	59%	65%	78%
It is common for employees to take part in identifying and eliminating worksite hazards.	66%	61%	61%	77%
My organization encourages me to identify tripping hazards.	66%	62%	62%	75%
My work area/station is set up ergonomically correct.	63%	70%	58%	74%
The safety training provided by my organization helps me understand and identify ergonomic issues.	63%	60%	57%	76%
My organization takes complaints about ergonomics seriously.	62%	56%	55%	75%
My supervisor has successfully fit safety into my daily work routine.	60%	65%	51%	74%
Employees are often involved in developing or revising safety and health practices or procedures.	55%	61%	44%	72%
Safety meetings are held less often than they should be.	48%	53%	45%	52%
Performance standards are higher for job tasks than for safety.	47%	60%	40%	56%
Emergency response procedures are almost never tested to make sure they are working.	40%	50%	34%	49%
Management ignores a person's safety performance when determining promotions.	32%	47%	27%	40%