



Advanced training
instructor-led classroom and onsite courses

Incident Investigation: Root Cause Analysis

Techniques to find root causes of incidents

If you have a continuing safety problem or issue, then you will want to take this one-day course. We'll show you how to get to the root cause, correct the problem and keep it from happening again.

What you'll learn

- Determining which incidents warrant investigation
- Using effective investigation and interviewing techniques to gather complete, objective and accurate data
- Analyzing incidents to identify root causes
- Understanding the human relations aspects of incident reporting
- Identifying appropriate hazard control measures and follow-up
- Tracking incidents and trends in your workplace

Course description

The Incident Investigations course helps you uncover the who, what, why, when and how of each incident. Attend to help prevent injuries, property damage and financial loss.

Course materials

- Participant Guide

Who would benefit

- Safety managers
- Coordinators
- Specialists
- Other full-time safety practitioners
- Safety committee members
- Operations managers
- Loss control managers
- Human resources professionals
- Anyone with safety responsibilities

For more information, visit nsc.org/IncidentInvestigation, call (800) 621-7619 or contact your local NSC Chapter.

* Continuing Education Unit

A Continuing Education Unit (CEU) is a measure of participation in a recognized continuing education program with qualified instruction and sponsorship. CEU records are widely used to provide evidence of completion of continuing education requirements mandated by certification bodies, professional societies or government licensing boards.



1 day
0.65 CEUs*

This course counts
toward earning the
NSC Advanced Safety
Certificate (ASC)

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