

## 21 RETAIL/SERVICE FACILITIES LOGISTICS

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### CASE STUDY

Cola Cola of Kansas City, Kansas makes a delicious soda pop that is giving the “Big Three” a run for their money. Cola Cola is now being served in restaurants and movie theatres across the country. The company has grown more quickly than expected, and management has invested time and money in creating a safe work environment. OSHA standard 29 CFR, Subpart D, 1910.21-.32 requires the development of a comprehensive program to identify and address the facility physical hazards.

1. What are some of the components of such a program, in regards to walking and working surfaces?
2. Because the plant is located in “Tornado Alley,” the company has a recovery plan should a tornado strike the facility. Cola Cola also has manufacturing and bottling facilities in six other states. What are some of the other types of emergencies/incidents for which Cola Cola should develop a contingency plan?
3. Although no recovery plan can cover all aspects of a situation, what recovery procedures should be considered mandatory for all emergencies?