Quiz: Workplace Violence

1. Workplace violence can occur at or outside the workplace and can range from threats and verbal abuse to physical assaults and homicide.
   a. True
   b. False

2. Which of the following may trigger incidents of workplace violence?
   a. Stress
   b. Increased workload
   c. Financial problems
   d. Firing
   e. Disciplinary actions
   f. All the above

3. If workplace violence occurs, you should avoid any aggressive response that may provoke the attacker.
   a. True
   b. False

4. Which of the following are indicators that can signal the potential risk of a violent episode?
   a. Sudden and persistent complaining about being treated unfairly
   b. Talking to oneself
   c. Singing
   d. Failure to accept criticism about job performance
   e. All the above
   f. a, b and d

5. Which of the following are tips to help prevent workplace violence?
   a. Take every threat seriously
   b. Resolve conflict peacefully
   c. Encourage communication of any worrisome situations or suspicious activities
   d. Seek professional help if you feel threatened in any way
   e. a, c and d
   f. All the above

Answers: 1-A, 2-F, 3-A, 4-F, 5-F