

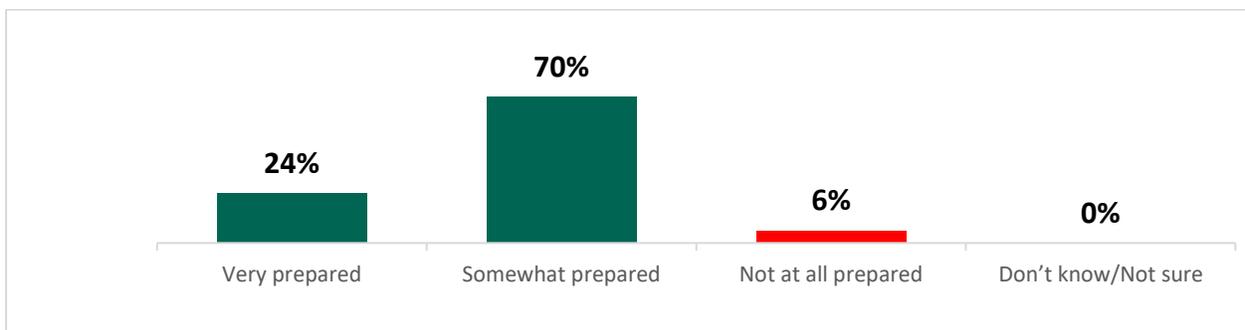


NSC Membership COVID-19 Survey Results

Week of April 13, 2020

To address the current coronavirus pandemic, the National Safety Council is administering a series of pulse surveys to its member organizations to gather feedback on how they are protecting their employees and workplaces from COVID-19. This survey is regarding the mental health resources member organizations are providing to their employees related to COVID-19. A link to a 5-minute online survey was included in a webinar survey post and was deployed through HubSpot on April 14, 2020. The survey was closed on April 16, 2020 and obtained **54** responses out of **859** survey invitations for a response rate of **6.2%**.

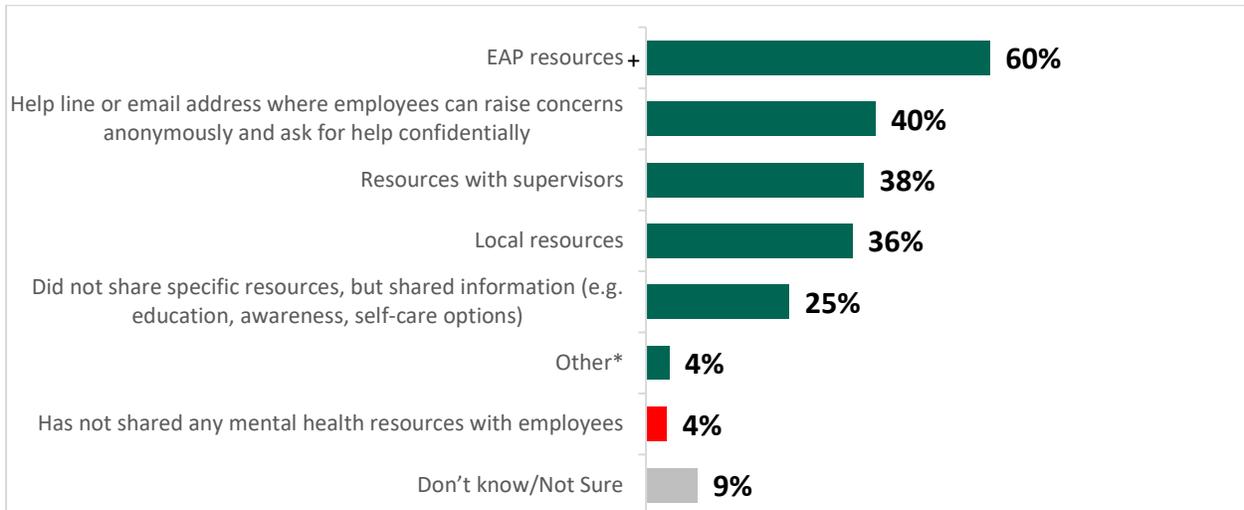
Survey results show that respondents reported their organizations were prepared to support employees with mental health issues related to COVID-19. The majority of respondents reported their organizations being somewhat prepared (**70%**) or very prepared (**24%**). Only a small portion of respondents reported their organization as not at all prepared (**6%**).



2. *How prepared do you think your organization is to support employees with mental health issues related to COVID-19?*

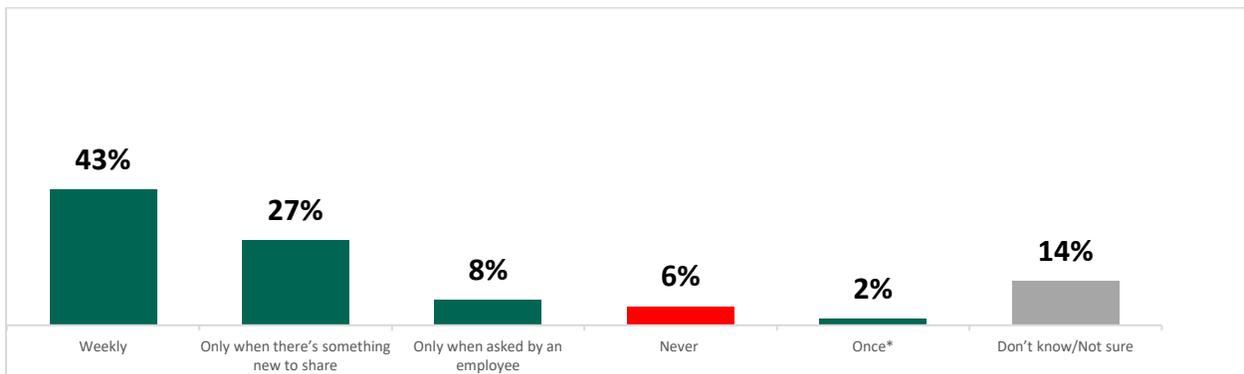


Nearly all (**87%**) of the organizations represented by survey respondents are sharing mental health resources with employees. The most common resources shared include EAP resources (**60%**) and help lines or email addresses where employees can raise concerns anonymously and ask for help confidentially (**40%**). Open-ended or other responses mentioned online resources, contact information and resources provided by employee insurance coverage.



3A. *What mental health resources, if any, has your organization shared with employees? (Select all that apply).*

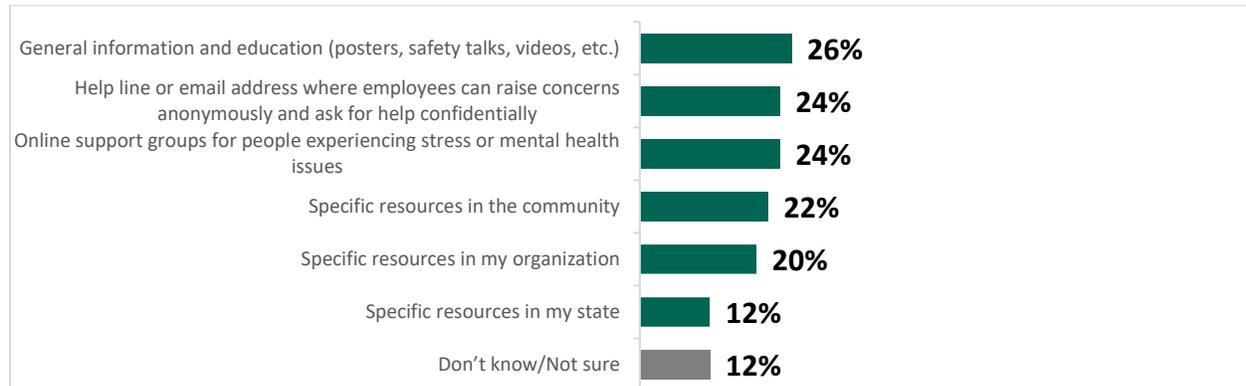
In addition to providing resources to employees, organizations represented by the survey respondents are also communicating the mental health effects of COVID-19. Nearly four-in-five respondents identified at least some level of communication.



4. *How often, if ever, is your organization communicating the mental health effects of COVID-19 on employees?*

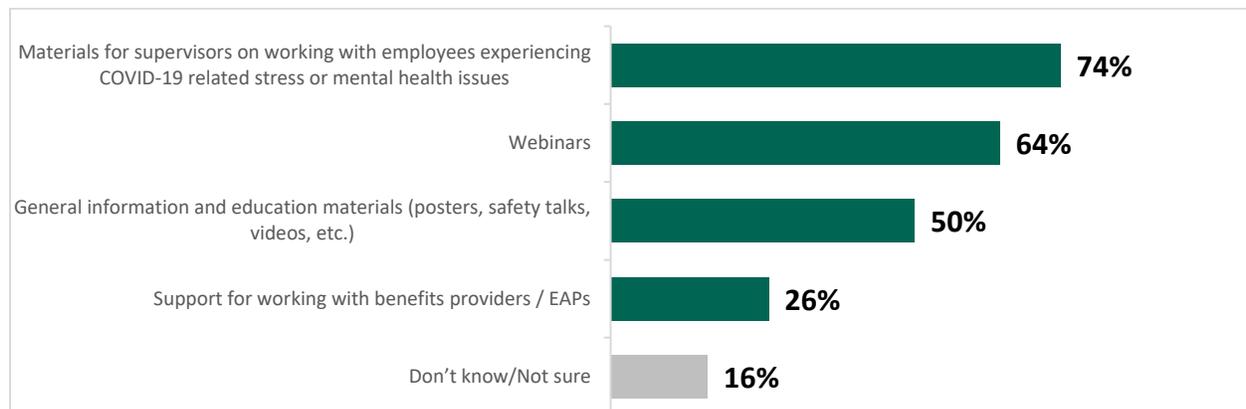


Results show respondents would like to be provided with more resources from their organizations. Over one-in-four respondents representing member organizations would like to be provided with general information and education resources. Help lines, online support groups and resources specific to employees' community, organization or state were also common responses.



5. *What resources, if any, would you like your organization to provide to employees? (Select all that apply.)*

In addition, survey respondents would like the National Safety Council to offer additional materials or resources regarding supervisors working with employees experiencing COVID-19 related stress or mental health issues (74%), webinars (64%) and general information and education materials such as posters, safety talks, videos, etc. (50%).



6. *What mental health resources, if any, would you like to see NSC offer? (Select all that apply.)*



In conclusion, close to all respondents indicated their organizations are at least somewhat prepared to support employees with mental health issues related to COVID-19. Nearly all organizations are sharing mental health resources with employees. In addition, organizations are communicating the mental health effects of COVID-19 on employees.

Stay tuned for further analysis of this survey and others on NSC member feedback regarding COVID-19.

