## **29 SAFETY AND HEALTH TRAINING**

## **CASE STUDY**

Greg Kellerman has just been hired to replace the safety director of Fagin's Food Service Company, who has retired and moved to North Carolina to live near her grandchildren. Fagin's is a large wholesale grocery supplier servicing a tri-city area, but Kellerman was surprised that it did not have a new employee training and orientation program. Most employees were "thrown into the deep end of the pool" on their first day, and it was either sink or swim.

- Kellerman has always felt that orientation was an excellent opportunity to begin training workers in safety policies and safe work practices, and is working hard to develop a better orientation program. What are some of the subjects that should be covered as part of an orientation program?
- 2. Along with the management team, Kellerman has decided that all employees could benefit from ongoing training programs. What are some of the group training methods companies have used in the past, and that Fagin's Food Service might consider adopting?
- 3. What are some individual training methods?
- 4. What is the four-point method of job instruction training?