

11 FIRE PROTECTION

CASE STUDY

Books&Magazines.Com, the Internet's largest online bookseller, had a Class A fire at one of its northwest distribution centers. No one was injured, but several thousand dollars of merchandise went up in flames, and it will take thousands more to repair the warehouse.

1. What kinds of materials are involved in a Class A fire? How do you think the local fire department was able to extinguish this fire? Management of Books&Magazines.Com feels that more should be done to improve their fire protection program. They have hired Margaret Apollo, a fire safety specialist, to conduct a hazard analysis of their remaining facility structures.
2. What points do you think Margaret took into consideration when reviewing the facilities?
3. Because fires usually start in a facility's product storage or operations rather than in its structure, what other questions do you think Margaret asked?