

How to Clear Cookies and Cache in All Major Browsers

Before you begin: Clearing cookies may sign you out of websites and reset site preferences. Clearing cache may make websites load slightly slower the next time you visit because files need to download again.

Quick Shortcut

- **Windows or Linux:** Press Ctrl + Shift + Delete in Chrome, Edge, or Firefox.
- **Mac:** Press Command + Shift + Delete in Chrome, Edge, or Firefox.
- **Safari on Mac:** Use Safari settings for cookies and website data; cache-only clearing may require enabling the Develop menu.

Google Chrome: Windows, Mac, Linux, and Chromebook

1. Open Chrome.
2. Select the three-dot menu in the top-right corner.
3. Select **Delete browsing data**. If you do not see it, go to **Settings > Privacy and security > Delete browsing data**.
4. Choose a time range. Select **All time** if you want a full reset.
5. Check **Cookies and other site data** and **Cached images and files**.
6. Select **Delete data**.
7. Close and reopen Chrome, then try the website again.

Microsoft Edge: Windows and Mac

1. Open Microsoft Edge.
2. Select the three-dot menu in the top-right corner.
3. Select **Settings**.
4. Select **Privacy, search, and services**.
5. Under **Clear browsing data**, select **Choose what to clear**.
6. Choose a time range. Select **All time** if you want to clear everything.
7. Check **Cookies and other site data** and **Cached images and files**.
8. Select **Clear now**.
9. Close and reopen Edge, then try the website again.

Mozilla Firefox: Windows, Mac, and Linux

1. Open Firefox.
2. Select the menu button in the top-right corner.
3. Select **Settings**.
4. Select **Privacy & Security**.
5. In the **Cookies and Site Data** or **Browsing data** section, select **Clear Data** or **Clear browsing data**.
6. Choose **Everything** if a time range is shown.
7. Check **Cookies and Site Data** and **Temporary cached files and pages** or **Cached Web Content**.
8. Select **Clear**.
9. Close and reopen Firefox, then try the website again.

Apple Safari: Mac

1. Open Safari.
2. From the top menu, select **Safari > Settings**.
3. Select the **Privacy** tab.

4. Select **Manage Website Data**.
5. Select one or more websites, or select **Remove All**.
6. Select **Remove** or **Remove All**, then confirm if prompted.
7. Close and reopen Safari, then try the website again.

Google Chrome: Android, iPhone, and iPad

1. Open the Chrome app.
2. Tap the three-dot menu.
3. Tap **Delete browsing data** or go to **History > Clear browsing data**.
4. Choose a time range.
5. Select **Cookies, site data** and **Cached images and files**.
6. Tap **Delete data** or **Clear browsing data**.
7. Close and reopen Chrome, then try the website again.

Microsoft Edge: Android, iPhone, and iPad

1. Open the Edge app.
2. Tap the menu button.
3. Tap **Settings**.
4. Tap **Privacy and security**.
5. Tap **Clear browsing data**.
6. Choose a time range.
7. Select **Cookies and other site data** and **Cached images and files**.
8. Tap **Clear data**.
9. Close and reopen Edge, then try the website again.

Mozilla Firefox: Android, iPhone, and iPad

1. Open the Firefox app.
2. Tap the menu button.
3. Tap **Settings**.
4. On Android, tap **Delete browsing data**. On iPhone or iPad, tap **Data Management**.
5. Select **Cookies** and **Cache** or **Cached images and files**.
6. Tap **Delete browsing data**, **Clear private data**, or the equivalent confirmation button.
7. Close and reopen Firefox, then try the website again.

Apple Safari: iPhone and iPad

1. Open the **Settings** app.
2. Tap **Apps**, then tap **Safari**. On some versions of iOS or iPadOS, Safari may appear directly in Settings.
3. Tap **Clear History and Website Data**.
4. Choose a timeframe if prompted.
5. Tap **Clear History** or **Clear History and Data** to confirm.
6. To remove website data without clearing browsing history, go to **Settings > Apps > Safari > Advanced > Website Data**, then tap **Remove All Website Data**.

Troubleshooting Tips

- If a website still does not work, close all browser windows and reopen the browser.
- If the problem continues, try a private or incognito window to test whether extensions or try an alternate browser.
- Do not select saved passwords unless you intentionally want to remove them.
- After clearing cookies, expect to sign back in to websites.