

SCENARIO 12.1

A patient enters into the admissions area of a hospital, and the intake officer asks relevant questions as she is inputting data. The admissions area is a cubicle, but it has open space at the top so confidentiality is ensured and privacy is addressed. The intake officer is called away to assist a colleague with a printer issue. She leaves the computer screen up with patient data exposed and returns in less than 3 minutes.

The patient is then transported to the patient room on the third floor. The nurse comes in to ask questions as she puts data into the computer that she rolled into the room. The nurse is called away to deliver pain medication to another patient. She leaves the computer on wheels with the patient window up in the patient's room. The physical therapist technician arrives to render prescribed care as ordered by the physician. During this time, visitors come to see the patient. The nurse returns.