

16 ERGONOMICS YESTERDAY, TODAY, AND TOMORROW

CASE STUDY

Kettler Group Inc. has decided to implement an ergonomics program. A large number of the company's employees work with displays and keyboards and are at risk for WMSDs. Management is committed to the idea and has already set goals for the program and allocated resources to it. A team of safety professionals has been created to manage cases and help identify and treat any WMSDs that come to light.

1. What needs to be done next?
2. What is the most important component of setting up an ergonomics program and how does it work?
3. What other issues does a program usually address?
4. What makes a program successful?