



# **Fundamentals of Ergonomics**

Lisa Brooks, CIE

Director, NA EHS Networks, Workplace Practice, NSC

## Introductions

A little about me...

Tell me about you!!



#### **Discussion Outline**

- What is Ergonomics?
- Why Implement Ergonomics?
- Musculoskeletal Disorders
- MSD Risk Factors
- Building an Ergonomics / MSD Solution Program



## **Ergonomics is the study of work**

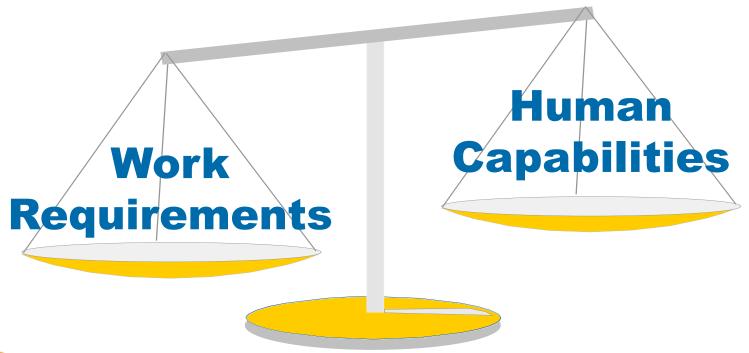


Nomos — Laws of

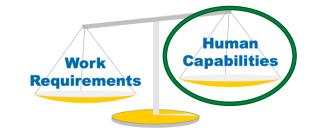


**Ergonomics** is an applied science that considers people's abilities, limitations, and characteristics in the design and evaluation of work systems, including tasks, jobs, workstations, tools, equipment, and the work environment.









#### Every Human Ability has A Limit

✓ Ergonomics endeavors to define these limits and then design work to be within these limits

#### People Are Different

✓ Ergonomics endeavors to understand these differences and use the data to design workplaces that accommodate the greatest possible percentage of the population

#### People Act Predictably



✓ Ergonomics determines which population stereotypes (predictable population patterns of behavior) exist and then ensures that the workplace is designed to be consistent with them



**Ergonomics** is an applied science that considers people's abilities, limitations, and characteristics in the design and evaluation of work systems, including tasks, jobs, workstations, tools, equipment, and the work environment.

The goal of ergonomics is to design systems that preserve the wellbeing of all employees, minimize the risk of injury and illness, especially musculoskeletal disorders, and maximize system as well as human performance.



Musculoskeletal disorders are the largest category of workplace injuries in the US.

The U.S. private sector experienced 266,530 MSD injuries or illnesses involving days away from work in 2019.

According to the World Health Organization, approximately 1.7 billion people have musculoskeletal conditions across the globe.

Musculoskeletal conditions are the leading contributor to disability worldwide, with low back pain being the single leading cause of disability in 160 countries.

Because of population increases and aging, the number of people with musculoskeletal conditions is rapidly increasing.

Decreased Number and Severity of MSDs & other injuries & illnesses

#### Reduced Direct & Indirect Costs Associated with MSDs

- Worker's Compensation Costs
- Cost of Managing the Claim
- Employee Retraining
- Increased Overtime
- Reductions in Productivity



#### **Improved Operational Performance**

- Improved Quality
- Improved Reliability
- Increased Productivity
- Reduced Cycle Times
- Reduced Errors and Defects
- Reduced Waste
- Reduced Maintenance Costs

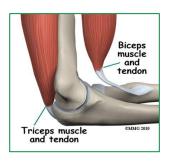
#### **Worker Benefits**

- Reduced Employee Discomfort
- Reduced Absenteeism
- Improved Employee Job Satisfaction
- Reduced Employee Turnover



#### **Musculoskeletal Disorders**

Musculoskeletal disorders (MSD) are injuries or disorders of the muscles, nerves, tendons, joints, cartilage, and spinal discs.





Note: MSDs caused by slip, trips, falls, or other similar accidents are not included in this definition.



## **Musculoskeletal Disorders**

**Bones** - Make up the Body's Skeleton

Joint - Connection Between Bones

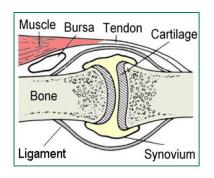
**Ligaments** - Connect Bone to Bone

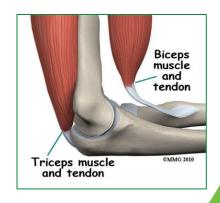
Cartilage - Protects the joint surfaces

**Tendons** - Connect Muscle to Bone

**Muscles** - Contract to Create Movement

Nerves - Transmit Signals to Muscles Initiating Contraction







## **Common Musculoskeletal Disorders**

- Sprains (Affect Connective Tissue)
- Strains (Injury to Muscle)
- Muscle Tears
- Tendonitis
- Tennis Elbow (Epicondylitis)
- De Quervain's Disease
- Trigger Finger

- Rotator Cuff Injuries
- Nerve Entrapment Syndromes
  - √ Carpal Tunnel Syndrome
  - √ Thoracic outlet syndrome
- Back Pain
- Herniated or Ruptured Disc
- Raynaud's Syndrome



# **MSD Signs & Symptoms**

- Pain
- Tenderness
- Swelling
- Redness
- Burning
- Cramping

- Stiffness
- Loss of Strength
- Reduced Range of Motion
- Tingling
- Numbness



## **Musculoskeletal Disorders**

Musculoskeletal disorders (MSD) are injuries or disorders of the muscles, nerves, tendons, joints, cartilage, and spinal discs.

Work-related musculoskeletal disorders (WMSD) are conditions in which:

- ✓ The work environment and performance of work contribute significantly to the condition; and/or
- ✓ the condition is made worse or persists longer due to work conditions





Note: MSDs caused by slip, trips, falls, or other similar accidents are not included in this definition.



To prevent MSDs, we identify and eliminate (or reduce) the <u>risk factors</u> known to contribute to these injuries & illnesses.

#### What are risk factors?



Risk Factors are job attributes or workplace conditions or exposures that increase the likelihood of experiencing an MSD.

The more risk factors that are present in a job or task, the greater the risk for developing an MSD.



- Force
- Posture
- Repetition
- Contact Stress
- Vibration
- Temperature



#### **Personal Risk Factors for MSDs**

- Age
- Fitness Level
- Weight (Obesity)
- History of Injury
- Medical Conditions
- Non-Occupational Activities
- Psychosocial Factors



**Primary Risk Factors** 

- ForcePosture
- Repetition
- Contact Stress
- Vibration
- Temperature



- High Forces
- Awkward or Static Postures
- Excessive Repetition
- Contact Stress Against Soft Tissue
- Prolonged Exposure to Whole Body or Hand-Arm <u>Vibration</u>
- Cold <u>Temperatures</u>



- High Forces
  - ✓ Lift/Lower
  - ✓ Push/Pull
  - ✓ Carry
  - ✓ Power & Pinch Grips
  - ✓ Press
  - ✓ Torque

#### **Higher Force = Higher Risk**

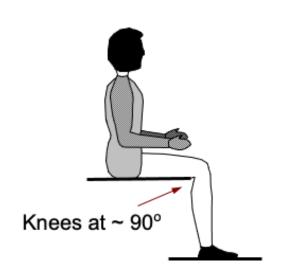


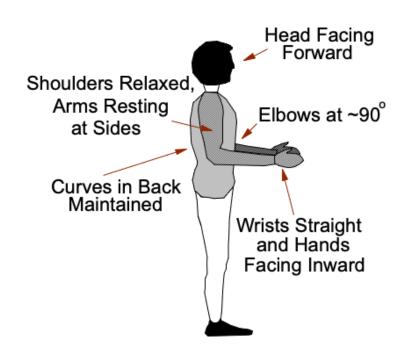
- Awkward or Static <u>Postures</u>
  - ✓ Posture is "body position"
  - ✓ Neutral posture is the posture where we have the greatest strength and greatest endurance
  - ✓ Awkward postures decrease muscle strength, increase strain on the connective tissues, decrease circulation and increase fatigue
  - ✓ Static posture is holding the same position for a period of time

#### **Greater Deviation from Neutral = Higher Risk**



Neutral Posture







| Extreme Posture        | <u>% Strength Reduction</u> |
|------------------------|-----------------------------|
| Ulnar Wrist Deviation  | 25%                         |
| Radial Wrist Deviation | 20%                         |
| Wrist Extension        | 25%                         |
| Wrist Flexion          | 55%                         |
| Arms Fully Extended    | 81%                         |
| Floor Level Lift       | 40%                         |
| High Vertical Lift     | 60%                         |
| 45° Twist During Lift  | 15%                         |
| 90° Twist During Lift  | 30%                         |



Excessive Repetition

pauses

✓ Doing the same motion or movement over and over

Idle, no regular Slow steady motion Rapid, steady motion Frequent pauses

Lower Very slow motions, consistent, conspicuous

Slow steady motion Rapid, steady motion Few if any pauses

Few if any pauses

Higher Risk



#### Contact Stress Against Soft Tissue

Contact stress occurs whenever focused pressure is exerted against part of the body. Compression of nerves and blood vessels can result in reduced circulation or discomfort and fatigue. Common examples include:

- ✓ Pressure against the hand from sharp edges on tool handles
- ✓ Resting the wrists or forearms on the edge of a work surface
- ✓ Leaning against a work surface
- ✓ Kneeling
- ✓ Sitting in a chair that is too low, too high or too deep
- ✓ Using the hand as a tool

#### **Longer Duration = Higher Risk**



- Prolonged Exposure to <u>Vibration</u>
  - ✓ Whole Body Vibration





√ Hand-Arm Vibration







#### Cold <u>Temperatures</u>

Low temperatures affect circulation, manual dexterity and grip strength, aggravating other risk factors. Exposure can result from:

- ✓ Low ambient temperatures
- ✓ Handling cold materials
- ✓ Cold air exhaust or cold (metal) handles on tools

Temperatures < 60°F (16°C) = Higher Risk Longer Duration = Higher Risk



Risk Factors are job attributes or workplace conditions or exposures that increase the likelihood of experiencing an MSD.

The more risk factors that are present in a job or task, the greater the risk for developing an MSD!

- High Forces
- Awkward or Static Postures
- Excessive Repetition
- Contact Stress Against Soft Tissue
- Prolonged Exposure to Whole Body or Hand-Arm <u>Vibration</u>
- Cold <u>Temperatures</u>



To prevent MSDs, we identify and eliminate (or reduce) the <u>risk factors</u> in:

- √ Workstation
- ✓ Tools
- ✓ Equipment & Machinery
- ✓ Task & Work Practices
- ✓ Work Environment





- Optimize the posture of the workers
  - ✓ Seated versus standing
  - ✓ Determine ideal work height
  - ✓ Incorporate adjustability in work or worker
  - √ Keep work as close as possible to worker
  - ✓ Provide footrests & anti-fatigue mats
  - ✓ Use work positioners or worker supports
  - ✓ Organize materials & supplies according to frequency of use and weight



#### Minimize Forces

- ✓ Use mechanical assists devices in MMH
- ✓ Push rather than pull
- ✓ Use conveyors and roller tables
- ✓ Maintain and select proper castors
- ✓ Use power grip over pinch grip
- ✓ Keep cutting tools sharp
- ✓ Use powered hand tools
- ✓ Improve mechanical advantage of tools



- Reduce frequency of exertions
  - ✓ Eliminate re-handling
  - ✓ Purchase materials in quantities and/or weights used
  - ✓ Provide materials in the orientation used
  - ✓ Use powered tools
  - ✓ Organize materials and tools according to sequence and frequency of use
  - ✓ Alternate hands / sides
  - ✓ Rotate to jobs using different muscle groups \*







#### **Building an MSD Solutions Program**

Worker Resiliency & Well-being Initiatives

Innovation & Collaboration

#### **Ergonomics**

- Identify and address existing MSD hazards and risks
- Prevent introduction of new MSD hazards and risks
- Interventions

#### MSD Medical Management

- Early Detection and Intervention
- Diagnosis & Treatment
- Return to Work

Leadership Commitment

Worker Engagement

Culture that Values Worker Safety & Health

Augmenters

**Building**The essence of an MSD
Solutions Program

Foundation

## MSD Solutions Lab

June 2021, NSC and Amazon announced a 5-year partnership to address MSDs, the largest category of workplace injuries in the US and globally.

Led by NSC and powered by Amazon, this initiative aims to prevent MSDs across all industries. It will do this by engaging key stakeholders, conducting research, inventing new technology and processes, and scaling the results. Five key components of this initiative are:

- ✓ Advisory Council
- ✓ Pioneering Research
- ✓ Small Business and University Grants
- ✓ Innovation Challenges
- ✓ Industry Call to Action The MSD Solutions Business Pledge



# Questions

# Discussion



# Thank you for joining us today!

Lisa Brooks, CIE lisa.brooks@nsc.org

