



## DDC Online

### Frequently Asked Questions (FAQs)

---

#### How long does the course take and what is it like?

The course takes approximately 4 hours to complete and can be done at your own pace with a convenient “bookmark” feature. DDC Online is based on the same content used in the National Safety Council instructor led Defensive Driving Course – the most widely used driver safety program in the world. Through animation, narration, video and interactive exercises the online defensive driving course offers an engaging, interactive learning environment where students analyze real driving situations, spot driving hazards, and identify the correct defenses.

#### I received a traffic ticket. Will this course satisfy my citation obligations?

No. This online defensive driving course is not intended nor approved for motor vehicle point reduction or ticket dismissal programs. If you are taking a course for a traffic citation or insurance discount in FL, MI, NJ or NY, [click here](#) to find your state approved program. If your state is not listed, contact your local court or insurance provider.

State and county traffic courts have different requirements for online defensive driving training. Although the National Safety Council has been pre-approved by several state and local court programs, you **MUST** check with your local court **before you enroll**.

#### Is there a certificate issued for successful completion of DDC Online?

For organizations with the DDC Online co-branded feature, students/employees are able to print out a plan paper Certificate after successfully completing the course for their own records. Employers may provide employees the option to purchase the official water-marked Certificate of Completion for an additional cost. Contact the National Safety Council for further details if you are an organization interested in learning more about the DDC Online co-branded web site feature.

#### When can I expect my certificate of completion?

The certificate of completion will be mailed out within two business days of course completion. If you require your NSC Certificate of Completion sooner, please call the National Safety Council (800) 621 7619 with your credit card information to request one of the services listed below. To process your request on same business day, requests and payment must be made Monday through Friday from 8:00 a.m. to 1:00 p.m. CST.

Next Day Air (Original Certificate)  
\$35.00 Second Day Air (Original  
Certificate) \$25.00 Expedite Same Day  
US Mail or Fax\* \$10.00

\*Please note: The fax copy will print as a Void copy to prevent illegal reproduction of certificates. Please verify that the organization will accept a fax copy as proof of completion.

#### Is there an automobile insurance premium discount for completing the course?

Requirements for insurance discounts vary by state. If you intend to take this course for insurance discount, you must verify with your agent or insurance company **before you enroll** that they will accept the DDC Online Certificate of Completion issued by the National Safety Council.

Since only one certificate will be issued to each account, family members will need to purchase separate accounts to receive the certificates of their own.

making our world safer®



## How do I register for DDC Online and other NSC Defensive Driving Courses?

Consumer and corporate registrations can be made through [this online form](#) or by phone at (800) 621 7619.

## What is National Safety Council and how can I contact them?

The National Safety Council is a nonprofit, non- governmental, international safety organization dedicated to saving lives and preventing injuries and deaths at work, in homes and communities, and on the roads, through leadership, research, education and advocacy. If you have additional questions or need help registering for a course, you can contact the National Safety Council in the following ways:

Call: (800) 621 7619 (Monday through Friday, 8:00 a.m. – 5:15 p.m. CST) Email: [customerservice@nsc.org](mailto:customerservice@nsc.org)  
Fax: (630) 285 0797